WEBSITE ACCESSIBILITY POLICY

ADA COMPLIANCE POLICY

We strive to make our online services easy to navigate and use for all visitors. Platforms such as our website and smartphone apps. Our commitment extends to delivery accessibility for users who use assistive technologies such as screen readers and magnifying glasses. Voice recognition software or switch technology.

OUR COMMITMENT

We are driven by our core values: harnessing collective intelligence to invent technology. We develop products that simplify and improve the travel experience. This commitment includes providing an accessible and user-friendly website to all customers.

ACCESSIBILITY STANDARDS

Our aim is to make our internet site content material and offerings on hand to the widest target market possible. We adhere to the Web Content Accessibility Guidelines (WCAG) 2.0 of the World Wide Web Consortium (W3C) in our product layout process. Recognizing the evolving nature of WCAG, we constantly try to fulfill and exceed those standards.

Contact us for support

If you need assistance with your reservation, please contact us directly via email, phone or social media. Contact details can be found on the "Contact Us" page.

RESERVATION ACCESSIBILITY

As part of our commitment, we ensure that individuals with disabilities can make reservations for accessible guest rooms during the same hours and in the same manner as those without accessibility needs. This includes holding accessible rooms until all other rooms of that type are rented.

Reporting Accessibility Concerns

Should you encounter any accessibility issues on our website, kindly furnish us with detailed information regarding the problem and specify the page where it occurred. Your input is valuable, and we are committed to making every reasonable effort to resolve and enhance accessibility.

Continuous Improvement

We are actively improving our website to improve its accessibility. Current initiatives include:

- ➢ Language Tagging: Compatibility with language information-assist systems.
- ➢ More Label Tags: Increased labels and titles for improved navigation.
- ➢ Image Text Alternatives: Addition of missing label tags for images.
- ➢ Easier Keyboard Access: Improved keyboard functionality for seamless navigation.
- ➢ Resizing Text: Enhanced options to change text size and font style.
- ➢ Video and Audio Controls: Easily accessible controls for audio and visual content.
- ➢ Navigation Shortcuts: Guidance on using tab and enter keys for navigation.
- ➢ Structured, Semantic Markup: Use of HTML tags to convey document structure.
- ➢ Images Visibility: Descriptive ALT attributes for content images.
- ➢ Standards Compliance: Adherence to basic compliance as per WCAG guidelines

ACCESSIBILITY REFERENCES

- Web Content Accessibility Guidelines (WCAG) 2.0
- Section 508 of the Rehabilitation Act

Partial Compliance

Where full accessibility is not possible, every effort will be made to comply with existing guidelines. Some pages may contain partially non-conforming content, especially if provided by third parties.

Accessibility Partner

We work with web accessibility partners to update our website and incorporate new apps and releases that improve the user experience for all users.

Future Changes

To improve accessibility, we strive to follow evolving standards and work with our accessibility partners to update existing systems.

User Participation

We encourage users with disabilities to help improve our website. If you experience accessibility issues, please let us know your concerns, questions, and suggestions.

Accessibility Software and Services

We continue to provide our users with tools and services such as HTML Validator, Web Page Backward Compatibility Viewer, Lynx, and browser-specific accessibility features.

Browser Help

Optimize your browser settings for improved readability and visibility. Learn more about accessibility features in major browsers.

- Mozilla Firefox: https://support.mozilla.org/en-US/kb/accessibility-features-firefox
- Google Chrome: https://www.google.com/accessibility/products-features
- Apple Safari: https://support.apple.com/accessibility
- Internet Explorer: https://support.microsoft.com/en-us/windows/internet-explorer-ease-of-access-options-037270c1-db10-7ca8-ccba-ebd83ea6ace9

Screen Reader

For a list of screen readers, see https://en.wikipedia.org/wiki/List_of_screen_readers. If you need further assistance accessing or improving the accessibility of our site, please contact us by phone or email. We are committed to providing an inclusive online experience for everyone.